

H9 Pro Troubleshooting

Trouble	Possible Causes	Solutions
Motor Does not work	▪ Battery has no power	▪ Charge the vacuum cleaner
	▪ Metal tube, floorhead, battery pack and vacuum cleaner is not assembled correctly.	▪ Check the accessories are assembled correctly to the vacuum cleaner.
Suction Drops	▪ Dust cup full	▪ Clean dust cup
	▪ Filter blocked	▪ Clean or replace filter
	▪ Floorhead air path blocked	▪ Clean floorhead air path
Short working time after charging	▪ Machine not fully charged	▪ Follow instruction manual to fully charge the battery.
	▪ Battery old aging	▪ New batteries can be bought from local distributor

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